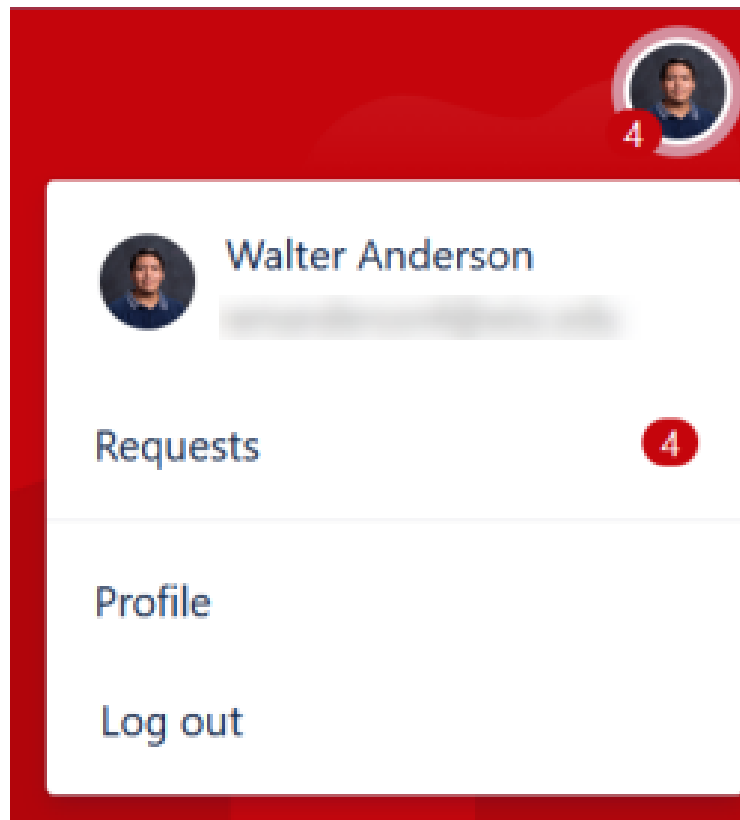


Submitting A TICKET

Login to the [SMPH Navigator portal](#) - this uses your NetID login
This article provides [instructions for how to login](#).



Portals



User Support Services

Welcome! You can submit an IT support request to User Support Services (USS) by using the suppor...

IT requests (NOT EPIC/Citrix/HealthLink) > User Support Services

- All Request Types
- Get IT help - General Support Request

Contact us about

All Request Types

What can we help you with?



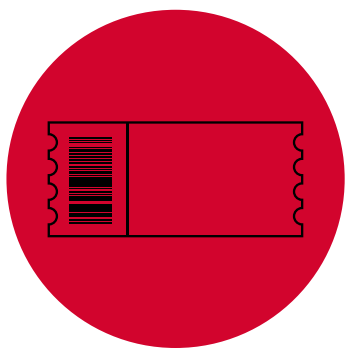
Get IT help - General Support Request

Request Help or question for IT related issues

Add your name

Raise this request on behalf of *

YOUR NAME HERE



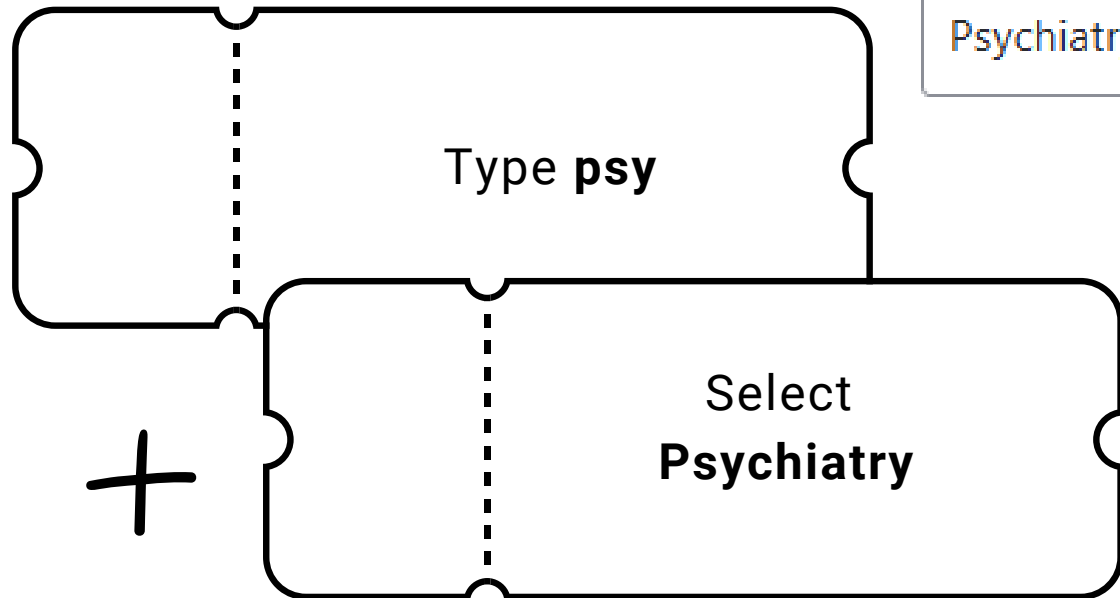
Submitting A TICKET

Add department affiliation

Your SMPH department affiliation *

Search by name. This will help us properly route your ticket.

Psychiatry

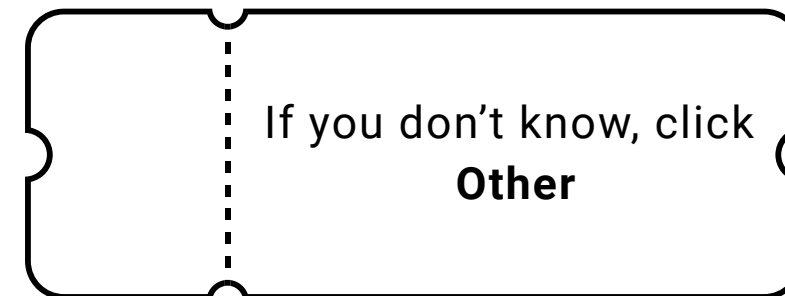


Add request type

Issue or Request Type *

Select...

- Hardware
- Software
- Updates
- User access
- Remote Access
- Question
- Other...



Add building/location

Type *wispic*

+

Select WisPic

Building/Location (optional)

If relevant, select the building or location where the issue is occurring.

wispic



Wisconsin Psychiatric Institutes and Clinics (WisPIC)

0465 | Wisconsin Psychiatric Institute and Clinics, Psych, WISPIC | 6001 Research Park Blvd, Madison, WI 53719

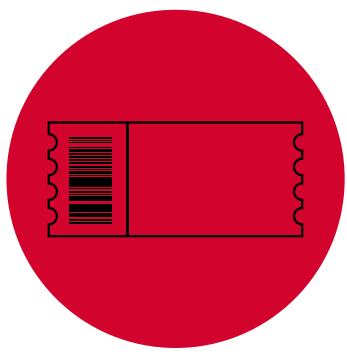
Add room/office



+

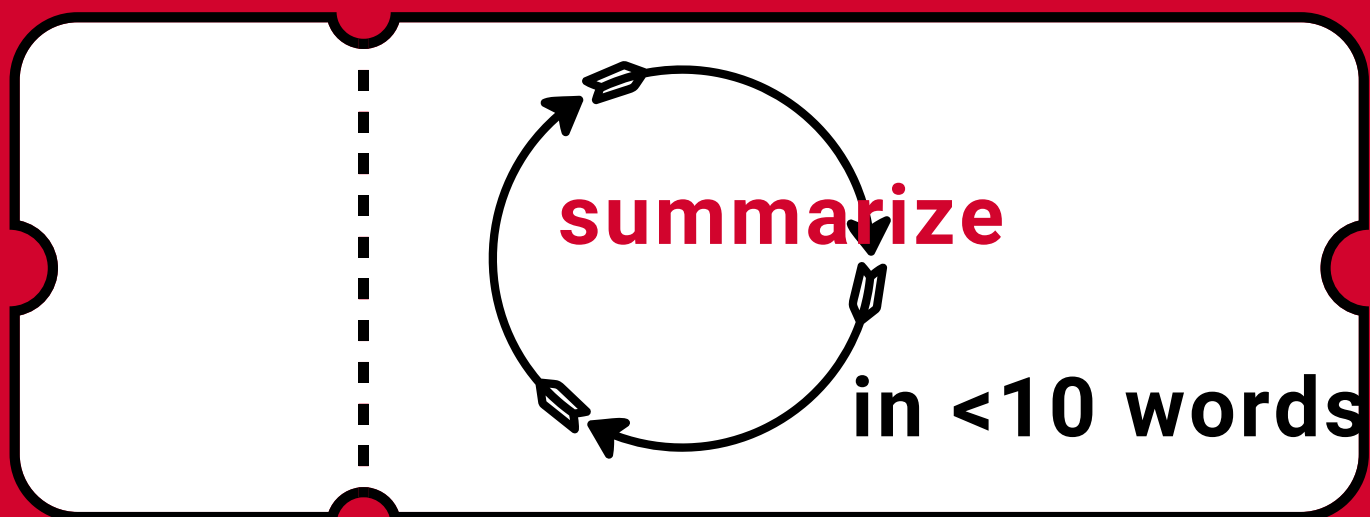
Type room #

Room/Office Number

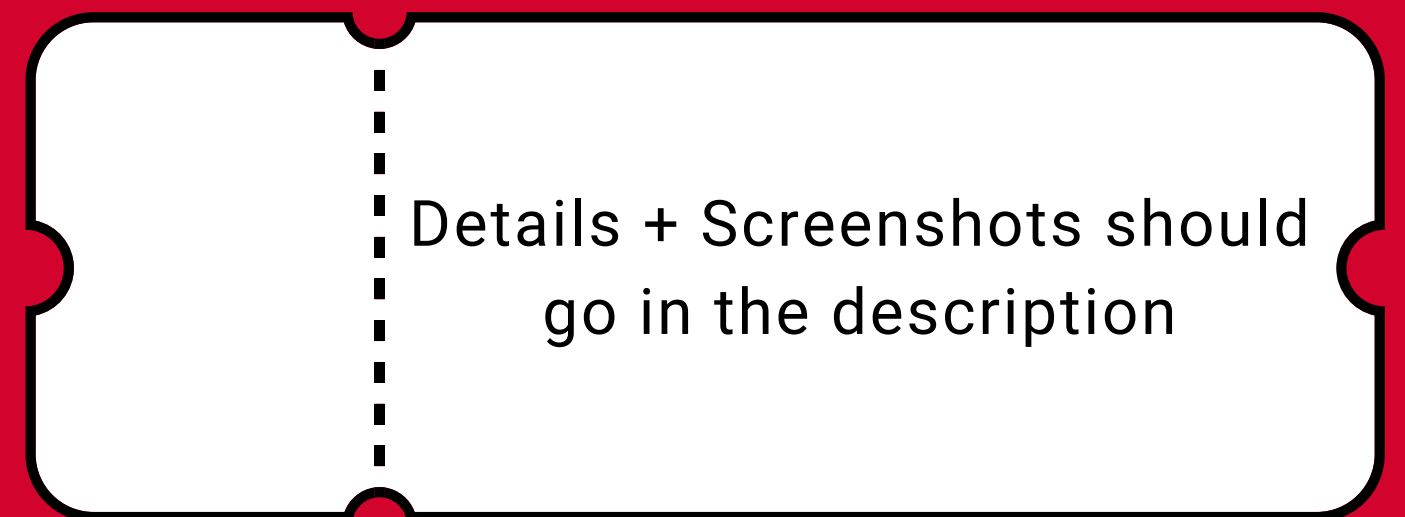


Submitting A TICKET

Adding the details



+

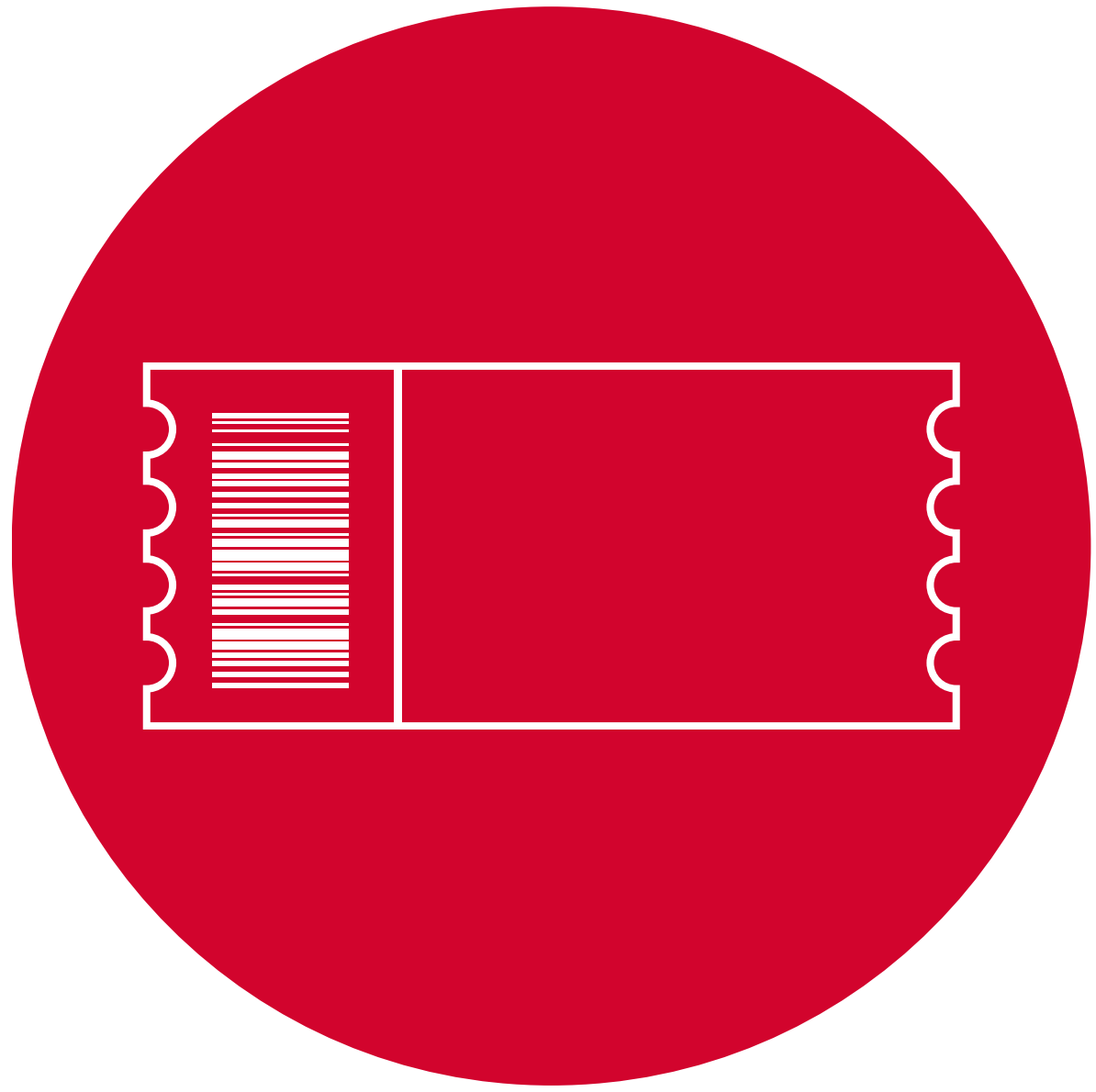


Summarize your issue or request *

Describe the issue or request and provide relevant details. *

E.g. the service/application, error messages, location, physical damage, etc.

Normal text ▾ | **B** | *I* | ... | ≡ ▾ | A ▾ | :=



Submitting **A TICKET**

YOU JUST

Did It

